

Member Portal Usage Instructions

How to Register

1. Click on Member Portal tab in the Kenversity website:-
<https://memberportal.kenversitysacco.co.ke/#/auth/login>
2. Click on Register tab
3. Enter:-
 - a Member Number e.g. 12345,MFIIND-12345
 - b ID Number
 - c Phone Number
 - d Insert your preferred PIN
 - e Confirm you preferred PIN
4. Read and Click the Check Box to Agree with the terms of use
5. Click on Sign Up
6. Check start key (One Time Password (OTP)) on your phone and enter
7. Enter Phone Number and PIN in the login tab and Click on Login Button

NB:

- A member registered for Mobile Banking will not be required to register on the Member Portal. The member will use his/her phone number and the Mobile Banking PIN to login to the Member Portal
- That the phone number to be used should be the phone number known to Kenversity Sacco

How to Reset the Member Portal PIN (Member Portal Users Only)

1. Click on Register Tab
2. Click on the Reset PIN Button on the bottom right side of the Register Tab
3. Enter Phone Number and Member Number
4. An OTP code will be sent to your phone number
5. Enter the OTP in the provided space
6. Click on Reset PIN

How to Reset the Member Portal PIN (Registered Mobile Banking Users)

1. Access the Kenversity Sacco website:- <https://kenversitysacco.co.ke/index.php>
2. Go to the Downloads page:- <https://kenversitysacco.co.ke/downloads.php>
3. Click on "Mobile Banking PIN Reset Form" :-
<https://kenversitysacco.co.ke/PDFs/FORMS/MBANKINGPINRESET.pdf>
4. Download the form, Print and Fill the Form
5. Attached a copy of your National ID Card
6. Submit to Kenversity Sacco offices physically or scan the documents and send to:-
info@kenversitysacco.co.ke
7. A PIN will be sent to your phone within 8 Working Hours

NB:

- That the Member Portal PIN will be similar to the Mobile Banking PIN for the registered Mobile Banking Users.

How to Change the Member Portal PIN (Mobile Banking Users)

1. Click on the Member Portal Tab the Member Portal link is as shown below:-
<https://memberportal.kenversitysacco.co.ke/#/auth/login>
2. Enter current credentials
3. Click on Login
4. Click on My Profile
5. Click on Change Password
6. Enter Old PIN

7. Enter New Password
8. Confirm Password
9. Click on Submit

How to View Statements

1. Click on Member Reports
2. Under Member Reports you can now view reports e.g. Member Statement, Deposit Statement etc.