

**KENVERSITY CO-OPERATIVE SAVINGS AND CREDIT SOCIETY LIMITED**

**CIRCULAR NO. 2/2023**

**TO:** All Members

**FROM:** Hon. Secretary

5<sup>th</sup> January, 2023

**RE: Ticket System (Customer Relationship Module)**

In order to enhance service delivery to all members, we have added a Customer Relationship Module (CRM) on the Kenversity Member Portal to enable you register and track your queries and respective responses from all E-mails, SMS, Social Media and Phone calls.

Kindly login to your member portal and scroll to **Customer Support** then click on **Member Inquiry** and register your request, then submit. Thank you.

With Co-operative Regards,



**MR. STEPHEN N. KIARIE**  
**HONORARY SECRETARY**

Cc:

- CEO KENVERSITY
- All Staff